

Electricity and Pool Automation Subscription Contract

1. Electricity Supply Address

This offer is valid until /

This contract is for the supply of electricity to:

Unit No. Street No. Street Name

Suburb State Postcode NMI #

2. Customer Details

Title First Name Surname

Preferred Name Preferred Phone No. Email (required for billing)

3. Customer Identification

ID Type Driver's Licence

Medicare

Passport

ID number State

Date of birth

Day / Month / Year

4. Customer Concession

No, I do not have any current concessions.
Proceed to next question.

Yes, I have a current concession

Life Support

Medical Energy

Low Income Household

Other

Concession number

5. Pool Mineral Type

Select your preferred mineral type following the installation of Pooled Energy:

Sodium

Magnesium / minerals

Freshwater pool

6. Pool Automation Installation

Including:

Intelligent Pool Controller© (IPC) for local automation of equipment & pool control installed.
Remains the property of Pooled Energy.

Smart power devices to enable control of your pool equipment.
Remains the property of Pooled Energy.

Sensors for ORP (sanitiser), pH, salinity, temperature and water flow.

Convert the pool water to Advanced Water Chemistry. Includes water testing and balancing. Does not include Salt required at start up.

Total \$498

Select the devices that you would like to enable remote control from your Pooled Energy app. The filter pump and chlorinator or chlorine doser is mandatory for the successful operation of the pool automation.

Tick devices to be included

Mandatory:	Filter Pump	Chlorinator or Chlorine/Acid Doser		
Optional:	Pressure Cleaner	Solar Heater	Gas Heater	Water Feature
	Heat-pump Heater	Automatic Valve	Pool Lighting	In-floor MDX
	Spa Jets	Spa Pump	Spa Blower	

7. Pool Automation Subscription

Including:

All Advanced Water Chemistry replenishments, couriered to your home twice per year and as required by Pooled Energy. Includes delivery.

Swimming pool energy management and reduction.

Automation and control of your pool equipment.

Remote monitoring and management of water chemistry.

Push notifications for all customer actions required at the poolside.*

Unlimited phone support with pool technicians, during business hours.

Software updates for the app and Intelligent Pool Controller as required.

Maintenance of the Intelligent Pool Controller and sensors.

Yes, I will sign up to Direct Debit for \$59.95 per month.

This offer is only valid when the Direct Debit form is completed and returned to Pooled Energy.

Until the form is received by Pooled Energy, the pool automation subscription defaults to \$79.95 per month.

No, I will not sign up to Direct Debit and choose to pay \$79.95 per month.

Important

It is important to understand that the pool owner is still responsible for maintaining the health of the pool for actions that take place at the poolside. Pooled Energy will remotely monitor and manage your pool, but the pool owner must carry out the required actions that take place at the pool.

To maintain a sparkling pool these actions include but are not limited to:

1. If you decide to change your WIFI provider, to follow the instructions via the app BEFORE you change the router.
2. Purchasing and adding salt and chemicals other than Advanced Water Chemistry to your pool as required.
3. Keeping the pool water and pool equipment, including skimmer baskets, clear of leaves and dirt.
4. Regularly performing a backwash every 4-6 weeks.
5. If your pool automation is connected by WIFI, maintain your WIFI connection to the pool at all times.

8. Extras

Technician to provide a quote for any additional pool equipment and services required for the successful operation of Pooled Energy pool automation.

EQUIPMENT/BRAND	WHY THIS EQUIPMENT REQUIRED	COST TO SUPPLY (INCL. GST)	COST TO IN-STALL	CUSTOMER APPROVAL
		\$	\$	
		\$	\$	
		\$	\$	
		\$	\$	
		\$	\$	
TOTAL COST		\$	INITIAL	

9. Agreement

- A cooling-off period of 10 business days applies to this contract from date of signing, during which time you may freely cancel.
- Upon installation, a 90 day money back guarantee applies to the Pool Automation Subscription and the Pooled Energy Installation fee. This does not include the product and services purchased as extras, or any electricity usage. The 90 days commences from the date of installation which is day 1.
- I understand & accept there is a cancellation fee for cancelling the Pool Automation Subscription after the 90 days and before the end of the first 12 months from the date of installation. The cancellation fee is equal to the outstanding Pool Automation Subscription fees in the first 12 months plus \$399 to uninstall the pool automation equipment.
- I understand and accept that there is a callout fee of \$99.00 for any issues that may arise where I (the customer) am at fault. The fee will not apply for issues related to Pooled Energy's equipment or where Pool Automation are at fault.
- I confirm that I am purchasing Pooled Energy's bundle of retail electricity and pool automation services for my entire premises under a contract that automatically renews until either party wishes to terminate it.
- I understand if I do not already have a smart electricity meter at the service address, that my usage data will be estimated between meter reads for electricity billing.
- In the instance where a smart electricity meter is not available, I agree to a billing arrangement where either my network estimated read data, historical billing data or data of a comparable customer is used to estimate monthly charges, with any adjustments on average at the end of a three-month period, or when the actual usage data becomes available.
- I understand and accept that Pooled Energy has disclosed their market offer annual cost in comparison to the Reference Price and understand their annual cost estimate has been calculated in accordance with the Australia Energy Regulator (AER) requirements.
- I understand and accept that Pooled Energy does not discount their electricity rates, but will reduce the energy consumed by the swimming pool equipment.
- I confirm that I am the current owner of this property and/or have the authority to contract with an electricity retailer for the supply of electricity & modification to my pool equipment.
- I confirm that I have received an Electricity and Pool Automation Subscription Contract, an Electricity and Pool Automation Subscription Price Fact Sheet, and the Contract Terms & Conditions.

- I agree to the Terms & Conditions in this Contract.
- With exception of customers who take up the Premium Service, I am aware that the Pooled Energy solution provides remote monitoring & automation services of the pool & that there are a number of conditions associated with its provision & effective operation. I remain responsible for maintaining good pool water flow by; leaf & debris removal, water level management & backwashing or cleaning of the pools filter, as well as maintaining the salt levels & liquid chlorine & acid tank levels, if applicable.
- My pool equipment including pumps, chlorinators, filters, pool cleaners and water heaters must operate in accordance with their manufacturer's specifications.
- I agree to provide safe and reasonable access to the pool and pool equipment area, and to my electricity meter for the purposes of quarterly meter reading or meter replacement or upgrade.
- I understand that I should receive one final bill from my current electricity provider and that my next electricity bill will be from Pooled Energy and this will contain both my electricity and pool automation subscription charges.
- I agree to credit and other checking and use, collection and disclosure of relevant personal information as detailed in the Contract.
- I understand that my existing pool equipment and environment are subject to a final technical review on the date of installation and that Pooled Energy may not proceed with entering into a contract with me if the technical review does not comply.
- I agree that, due to changes in the electricity and other market conditions, the rates and charges set out in the Electricity and Pool Automation Subscription Price Fact Sheet may change during the term of the contract. I understand that I will be provided notice of any change to the tariffs, rates and charges no later than my next bill.
- I agree to mounting the Intelligent Pool Controller© cabinet near the pool equipment.
- I understand that I must provide:
 - Standard power points with RCD protection.
 - Convenient sewer access for backwash.
 - Details of any known fault, which may impact the operation of the system, for example, leaks.
 - Liquid chlorine and acid for any applicable dosing systems.
 - Supplementary acid for new and highly alkaline pool surfaces.
 - Reliable access to the internet via customer WiFi if my address is not compatible with 4G.

I

the owner or authorised person for the property and pool at

certify that I have read and understand the terms of the Agreement as stated in this Contract.

Signature

Date of Signature

/ /

I'd like to waive the cooling off period and install my Pooled Energy pool automation as soon as possible!

Yes please!

Signature

Please return the signed contract to **info@pooledenergy.com.au** or send to **PO Box 652, Northbridge NSW 2063**