

ENERGY AND POOL SERVICES PRICE FACT SHEET

POOLED ENERGY - Residential Market Offer - Endeavour DISTRIBUTION ZONE



Bundled electricity and pool charges associated with this offer are listed on this fact sheet for ease of reference and should be reviewed together with the applicable Energy Made Easy price fact sheet which details electricity only information. The Energy Made Easy codes listed below should be used when looking at the relevant offer on the Energy Made Easy website at www.energymadeeasy.gov.au - links to specific plan combinations are also available on our website, www.pooledenergy.com.au

PLD71459MRE, PLD71468MRE, PLD71463MRE, PLD71466MRE, PLD71461MRE, PLD71475MRE, PLD71451MRE, PLD71455MRE, PLD71572MRE, PLD71469MRE, PLD71452MRE, PLD714765MRE

Pooled Energy provides a bundle of Electricity and high-technology Pool Services designed to improve energy efficiency through pool automation. The Services must be taken as a bundle for the entire premises including pool. Neither electricity nor pool services are sold separately to new customers. Services are delivered using high-technology automation and equipment upgrades installed at the customer's site for the duration of the contract. When comparing rates, please note that the Pooled Energy technology should reduce your energy usage and therefore your running costs using our reference pool as the benchmark for our calculations. See www.pooledenergy.com for further information. All customer offers are subject to written approval by Pooled Energy following a site visit to assess technical viability.

Customer Type	Offer Type	Distributor	Electricity Tariff Type	Offer Type	Release Date
Residential pool owner or authorised operator	Bundle of Electricity and Pool Services	Endeavour	Either Anytime <u>or</u> Time of Use	Market Retail Offer	01/07/2020

Term of Contract

1 year (12 months) from the start of Pool Services with automatic continuation

ELECTRICITY TARIFF RATES

Electricity Charges Price (exc. GST) Price (inc. GST)
Electricity Charges are the total of either Anytime or Time of Use tariff charges; plus any storage hot water charges. Any solar credits are applied to your monthly energy invoice and are offset against your GST inclusive energy charges.

ANYTIME Tariff

All usage	25.851 cents per kWh	28.436 cents per kWh
Daily supply charge	79.105 cents per day	87.016 cents per day

CONTROLLED LOAD for STORAGE HOT WATER - Heating only at night: Off-Peak 1 (if applicable)

All usage	10.625 cents per kWh	11.687 cents per kWh
Daily supply charge	6.23 cents per day	6.853 cents per day

CONTROLLED LOAD for STORAGE HOT WATER -Heating night and afternoons: Off-Peak 2 (if applicable)

All usage	14.203 cents per kWh	15.623 cents per kWh
Daily supply charge	6.23 cents per day	6.853 cents per day

TIME OF USE Tariff

Peak usage 1pm-8pm - Business Days	34.942 cents per kWh	38.436 cents per kWh
Off Peak usage All other times	17.150 cents per kWh	18.865 cents per kWh
Shoulder usage (Business days) 7am-1pm & 8pm-10pm	27.762 cents per kWh	30.538 cents per kWh
Daily supply charge	66.455 cents per day	73.10 cents per day

SEASONAL TIME OF USE Tariff

High season Peak 4pm - 8pm on business days from 1 Nov to 31 March	36.79 cents per kWh	40.460 cents per kWh
Low season Peak 4pm - 8pm on business days from 1 April to 31 October	26.01 cents per kWh	28.611 cents per kWh
Off Peak All other times	21.30 cents per kWh	23.430 cents per kWh
Daily supply charge	120.12 cents per day	132.132 cents per day

POOL SERVICES RATES

Pool Services are provided as a bundle including the provision of pool automation, internet-based monitoring, energy management and control on your site.

Equipment provided at Customer Site	Details
Sensors, Intelligent Pool Control (IPC) System, Pool App and any other mutually agreed components.	The IPC is not sold to you but provided on-site at no charge during the life of the contract.
Set-up Fees (Once-off, start-up charges)	Details
Set-up Fee	\$399.00 inc.GST (one-off) for a standard pool or by specific proposal for non-standard)
Initial Chemistry Set-up Fee (depends on size of pool, e.g. 20,000L -	\$99.00 inc. GST (one-off) for a standard pool or by specific proposal for non-standard)
Pool Services Fee (must all be taken as part of the overall bundle)	Details
Pool Services Fee (Existing Pool)	\$79.95 without Direct Debit or \$59.95 with Direct Debit inc. GST per month, billed monthly for a standard pool or at specific rate for non-standard

Electricity and Pool Services Price Changes: The rates above are market offer rates which may be varied from time to time but likely no more than once every 6 months. You will be provided written notice of any price changes no later than your next bill.

EXIT FEES AND OTHER FEES

One-off fees

Exit Fee - If you cancel before or on the first 12 month anniversary date of the Pool Services commencing, an Exit fee of up to \$1,000 (inc. GST) will apply. (Note: no electricity exit fee applies, this fee relates to pool equipment upgrades and automation services only)	\$1,000.00 inc. GST
Late Payment Fee	\$0
Direct Debit Dishonour Payment Fee	\$0
Credit Card Dishonour Payment Fee	\$0
Disconnection Fee	\$85.47 inc. GST
Reconnection Fee	\$0
Credit Card Processing Fee	0.60% processing fee made on payments by VISA or MasterCard

Cooling-off period: You have a 10 business day cooling-off period under Australian Consumer Law.

Eligibility: This energy offer applies to approved residential pool owners in New South Wales within the Endeavour electricity distribution area.

kWh: A kWh (kilowatt hour) is the unit of measurement for your electricity bill.

Daily Supply Charge: A Daily Supply Charge is a charge that applies for supplying electricity to your premises for each day in the billing period regardless of how much electricity you

Other Charges: For details of other charges in your region, please visit www.pooledenergy.com

Solar Feed-in Payments to You (if applicable)

Tariff Type	Details
Pooled Energy Retailer Solar Feed - in Tariff Applies to all Solar Feed - in Customers	8.00 cents per kWh exported

SAVINGS

Benefits to you	
Savings	Energy savings vary with pool, house and environment and therefore cannot be guaranteed, however, they are often substantial. Please see www.pooledenergy.com.au for examples.

OPTIONAL SERVICES

Third Party Products & Services	Details
Pooled Energy provides a range of optional features and services e.g. pool filtration equipment (pumps, filters, chlorinators) and pool cleaning equipment	Contact us on info@pooledenergy.com.au for the full range of product and services that Pooled Energy can provide.

CONTACT DETAILS FOR OFFER ENQUIRIES

Retailer	Address	Phone Number	Retailer's Website	Full Terms and Conditions
Pooled Energy Pty Ltd	PO Box 652 NORTHBRIDGE NSW 2063	1300 364 703	www.pooledenergy.com.au	For further information about the terms and conditions applicable to this energy offer, please contact Pooled Energy on 1300 364 703 or visit www.pooledenergy.com.au

ENERGY MADE EASY

Energy Made Easy is an Australian Government website where you can compare energy offers. Visit Energy Made Easy at www.energymadeeasy.gov.au
Please do not just consider rates but consider the amount of energy, chemicals and support costs saved.

Reference Prices*

Tariff	Offer - Estimated Annual Cost
Anytime Tariff	\$1711 per year - This is equal to the Reference Price
Anytime Tariff + Controlled Load 1	\$2078 per year - This is 4% less than the Reference Price
Anytime Tariff + Controlled Load 2	\$2165 per year - This is equal to the Reference Price
Time of Use Tariff	\$1711 per year - This is equal to the reference price
Time of Use Tariff + Controlled Load 1	\$2081 per year - This is 4% less than the Reference Price
Time of Use Tariff + Controlled Load 2	\$2081 per year - This is 4 % less than the Reference Price
Seasonal Time of Use Tariff	\$1711 per year - This is equal to the reference price
Seasonal Time of Use Tariff + Controlled Load 1	\$2081 per year - This is 4% below the Reference Price
Seasonal Time of Use Tariff + Controlled Load 2	\$2081 per year - This is 4% below the Reference Price

*Offer Prices and Reference Prices are estimated based on 4,900 kWh per annum without Controlled Load or 7,400kWh per annum with Controlled Load and calculated based on Australian Energy Regulator requirements